



March 18, 2020

Contact: Amanda Goff

Phone: 775-728-4282

Email: [amanda@panacawater.com](mailto:amanda@panacawater.com)

The Panaca Farmstead Association will remain open but is asking our customers to practice prevention in the face of the Covid-19 virus pandemic. Although, our work force is healthy and not at high-risk, a quarantine is set in place to protect our staff.

Please help us protect the water service in Panaca by using alternative methods other than visiting our business location for new services, payments, and questions for the next 30 days. We ask that customers refrain from visiting our office and work sites unless necessary. You can call us to arrange service connections and disconnects at 1-775-728-4282.

Office hours are 7:30 a.m. to 4:30 p.m. Monday-Thursday. To make payments for your water service, we have multiple payment options available. You can mail in payments at PO BOX 597, use our local drop boxes, or sign up for ACH withdrawal. We are currently still working on getting a customer portal to make payments online with a credit/debit card.

If you experience a financial hardship or isolation due to the coronavirus, please call the Farmstead to discuss payment options. Payment drop boxes are located in front of the Farmstead office and in front of the US Post Office.

There is nothing more important to us than the safety of our residents, which is why we have put these precautionary measures in place. Stay safe!

Panaca Farmstead Board Members  
and Staff!!!